

PSC KY NO. 1

Bluegrass Water Utility Operating Company, LLC

Original SHEET NO. 4.4

WATER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

4. CUSTOMER BILLING and PAYMENT

- 4.1. The customer is responsible for prompt payment of all charges for service.
- 4.2. A customer who wishes to transfer responsibility for service and other charges associated with a particular address (for example, upon transferring ownership of the property) must make arrangements to have the new customer accept responsibility for the service and to have the service put into the new customer's name. The customer is responsible for notifying Bluegrass Water of any change in the customer's billing address or other contact information.
- 4.3. Bluegrass Water bills each customer the first week of each calendar month for the prior calendar month's service.
- 4.4. If payment in full of the bill has not been received by the last day of the calendar month in which the bill was sent, (a) a delinquency notice will be sent to the customer billing address informing the customer that service will be discontinued and the date on which service will be discontinued and (b) a late payment penalty will be assessed in the amount or at the rate set forth in the applicable tariff sheet for the classification of service.
- 4.5. To avoid discontinuance of service, the bill and the late payment penalty must be paid by the discontinuance date specified on the notice.



DATE OF ISSUE August 19, 2020

DATE EFFECTIVE September 18, 2020

ISSUED BY *[Signature]*

TITLE Bluegrass Water UOC, President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2019-00360 DATED February 17, 2020

